

# Ecological Waste Management Ltd

## Privacy Policy

This Privacy Policy governs the manner in which Ecological Waste Management Ltd collects, uses, maintains and discloses information collected from users (each, a "User") of the <https://www.Ecological.ie> website ("Site"). This privacy policy applies to the Site and all products and services offered by Ecological Waste Management Ltd. Ecological Waste Management Ltd always respects and holds your privacy in mind. This documents outlines any personal information we collect, and how we deal with that information.

### Personal identification information

We may collect personal identification information from Users in a variety of ways, including, but not limited to, when Users visit our site, register on the site, place an order, subscribe to the newsletter, and in connection with other activities, services, features or resources we make available on our Site.

Users may be asked for, as appropriate, name, email address, mailing address, phone number, credit card information. Users may, however, visit our Site anonymously. We will collect personal identification information from Users only if they voluntarily submit such information to us. Users can always refuse to supply personally identification information, except that it may prevent them from engaging in certain Site related activities. We also store all communication you may have with any of the Ecological Waste Management Ltd support email addresses or with any staff member.

We may receive information from third parties about you. These include but are not limited to payment providers, analytics companies, customer engagement, social media sites, advertising networks, and credit reference companies)

## Non-personal identification information

We may collect non-personal identification information about Users whenever they interact with our Site. Non-personal identification information may include the browser name, the type of computer and technical information about Users means of connection to our Site, such as the operating system, Internet service provider utilized and other similar information.

## Web browser cookies

Our Site may use "cookies" to enhance User experience. User's web browser places cookies on their hard drive for record-keeping purposes and sometimes to track information about them. User may choose to set their web browser to refuse cookies, or to alert you when cookies are being sent. If they do so, note that some parts of the Site may not function properly.

## How we use collected information

Ecological Waste Management Ltd may collect and use Users personal information for the following purposes:

- To improve customer service, information you provide helps us respond to your customer service requests and support needs more efficiently.
- To perform the duties of the service, we need to use your information to fulfil our duty to provide our service.
- To improve our Site, we may use feedback you provide to improve our products and services.
- To process payments, we may use the information Users provide about themselves when placing an order only to provide service to that order. We do

not share this information with outside parties except to the extent necessary to provide the service.

- To run a promotion, contest, survey or other Site feature, we will send Users information they agreed to receive about topics we think will be of interest to them.
- To send periodic emails

We may use the email address to send User information and updates pertaining to their order. It may also be used to respond to their inquiries, questions, and/or other requests. If User decides to use our service we may automatically opt-in the User to our mailing list - they will receive emails that may include company news, updates, related product or service information, etc. If at any time the User would like to unsubscribe from receiving future emails, we include detailed unsubscribe instructions at the bottom of each email. .

## How we protect your information

We adopt appropriate data collection, storage and processing practices and security measures to protect against unauthorized access, alteration, disclosure or destruction of your personal information, username, password, transaction information and data stored on our Site. Our Site is in compliance with PCI vulnerability standards in order to create as secure an environment as possible for Users.

## Sharing your personal information

We do not sell, trade, or rent Users personal identification information to others.

Payment details including credit card numbers are supplied directly to our payment providers and we don't hold such information ourselves. Our payment provider has been audited by a PCI-certified auditor, and is certified to PCI Service Provider Level 1. This is the most stringent level of certification available.

We may share your information with selected third parties for limited purposes, provided that you have given us your permission. These include but are not limited to analytic providers, email providers, survey providers and business partners (including subcontractors)

By using the site you agree to allow us to share your information with our selected contractor(s) who will perform the service you require. As a booking agency we must pass your contact details on to our selected contractor(s) (so they know where to go).

We may also share your information if the law requires us, if we believe you to be in breach of our terms and conditions or the law, and further actions are necessary. In the case of a sale or merger (including negotiations) your data may be shared to the interested party or a representative on their behalf.

## Changes to this privacy policy

Ecological Waste Management Ltd has the discretion to update this privacy policy at any time. When we do, we will revise the date at the bottom of this page. We encourage Users to frequently check this page for any changes to stay informed about how we are helping to protect the personal information we collect. You acknowledge and agree that it is your responsibility to review this privacy policy periodically and become aware of modifications.

## Your acceptance of these terms

By using this Site, you signify your acceptance of this policy and terms of service. If you do not agree to this policy, please do not use our Site. Your continued use of the Site following the posting of changes to this policy will be deemed your acceptance of those changes.

## Contacting us

If you have any questions about this Privacy Policy, the practices of this site, or your dealings with this site, please contact us at:

Ecological Waste Management Ltd

<https://www.ecological.ie>

Coes Rd,

Dundalk,

Co Louth,

[admin@ecological.ie](mailto:admin@ecological.ie)

If you wish to view your personal information you may contact us directly, but an administration fee may apply to deal with your request.